

QUALITY POLICY

Point8 is committed to providing professional services in fields relating to transport infrastructure, traffic engineering and transport planning. We will provide services that add value to our clients' organisations while meeting all regulatory and legislative requirements in accordance with AS/NZS ISO 9001:2015.

We aspire to make a difference to the safe and efficient movement of people and goods throughout the communities we serve.

Point8 has established these quality objectives and maintains a Quality Management System which all staff are required to follow and continually improve.

Service We aim to exceed our clients' expectations by consistently delivering excellent outcomes. We achieve client satisfaction by working collaboratively and responsively to ensure client needs are understood and balanced with technical and community considerations.

Assurance We aim to achieve the same high standard of presentation and succinct communication each and every time. While we deliver unique solutions, we aim to achieve a consistent approach through project delivery and business administration quality controls.

Sustainable We focus on long-term benefits to the community and the environment. We encourage all staff to think long term in relation to their actions and advice to ensure a sustainable approach.

People We recognise that great service can only be achieved by having great people. This means hiring, training and developing great people. We foster an environment that promotes autonomy, accountability and professional pride.

Continual Improvement We are committed to continuous improvement. We regularly review our project delivery and business administration systems to ensure they are efficient and effective.

Endorsed and Authorised 2 September 2020:



Peter Bilton, Director



Mark Plattz, Director